



WWW.GOODTIMEPARTYRENTALS.COM

CALGARY

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SALES@GOODTIMEPARTYRENTALS.COM

OKOTOKS

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P.O. BOX 153
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SALES2@GOODTIMEPARTYRENTALS.COM

A contract will be considered completed and reserved once we have received a credit card for security, a signed contract and signed reservation policies, along with a 50% deposit to secure the rentals (for non-account holders). For account holders, a contract will be considered completed and reserved once we receive the signed contract and reservation policies. Without the above signed documents and deposit the rental items will be considered available for other customers to rent.

Please note that all rentals are subject to availability at the time of booking. Quotes are not considered booked orders. Additionally, rental prices are subject to change without notice.

Posted pricing is based on a one-day use, and multi day use will be subject to additional charges. Please confirm that the pricing is correct and accurate before taking possession of the rental items. This includes verifying any applicable fees, taxes, and surcharges that may apply to your rental.

Deposits: A 50% deposit is due at the time of booking for all orders. All remaining balances are due 2-3 days prior to delivery or at the time of customer pick up.

Cancellations: Rental deposits will only be refunded if equipment is cancelled 2 or more weeks prior to delivery or customer pick up date, (excluding Stampede week orders). Tent cancellations during peak season (June-August) will be charged a 20% cancellation fee (excluding Stampede week orders).

Stampede Week Deposits: All orders placed during Stampede require a **50% NON-REFUNDABLE** deposit at the time of booking. Deposits will not be returned in the event of cancellation. Account holders will be invoiced for 50% of the rental items.

To avoid any issues, we ask that you inspect all equipment upon receiving it, this includes at the time of customer pick up, or at the time of delivery. If any equipment is found to be damaged, please inform our office within 24 hours of receipt. Please note that we cannot accept any disputes regarding quantity after the event.

It is the customer's responsibility to ensure that all rentals are packaged in their original crates and cartons, and ready for pick up at the scheduled time. If this is not the case, additional pick-up charges may be imposed to cover labour and other expenses.

***Please be advised that refunds will not be issued for unused rentals upon return. ***

Delivery and Pick-up: Additional fees will be charged for specific delivery and pickup times, as well as for items that require transportation beyond minimal distances and for those that involve stairs or elevators. Additional fees may apply for challenging delivery access, or long distances. In the event of repeated delivery or pick-up attempts, extra charges may be incurred.

Additional fees will apply to orders requiring before/after-hours delivery and/or pick up. Please call for pricing details.

Pricing for out of town services varies based on mileage and crew requirements. Please contact us for further pricing information.



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Damage Protection Option: A 10% damage protection charge will automatically be added to your contract (unless declined). Damage protection will cover the first \$100.00 of broken or damaged equipment and 50% of any additional damage or breakage. The remaining 50% will be the customer's responsibility. If the damage protection is declined the customer is responsible of the full cost of replacement, and or fixing of the equipment.

The Damage Protection option is not insurance and does not cover the following:

- Rental items not returned,
- Theft,
- Damage resulting from vandalism,
- Damage resulting from failure to secure rental items during transport, overloading or exceeding the rated capacity of the rental items,
- Damage to motors or other electronic appliances or devices caused by artificial current,
- Any damage resulting from overturning,
- Any damage resulting from use of the rental items in violation of any provision of this agreement or violation of the law, ordinance, or regulation,
- Any damage due to weather,
- Any damage to third party sub rental items or specialty linens.

The customer shall also be responsible for the maintenance and storage of the equipment during the rental period and any layover period and agrees to pay Company the cost of all damages to the equipment, reasonable wear and tear excepted. It is agreed that the customer accept the full liability for damage from snow or sleet to tents, in the event the customer does not provide adequate personnel to prevent the tents from accumulating damaging snow loads. It is intent of the parties that the equipment is returned to the company at the end of this agreement in the same condition as equipment was at the start of the agreement. Customer shall not abuse, harm, or misuse the equipment. Customer shall not permit any repairs to be made or lien to be placed upon the equipment without the Company's consent. In event of any accidents or incident causing bodily injury or property damage as a result of the use of, or the renting of the Company's equipment, the customer agrees to accept full responsibility and shall indemnify and save harmless the company arising from any actions, claims, suits or judgements which may arise against the Company. The customer further agrees to pay all legal costs incurred by the Company in defending any such action, claim, suit, or demand. The customer agrees to provide full written report on any incident or accident including the names and addresses of witnesses. In case of loss or destruction of any part of the equipment, or of loss of possession thereof, or inability to return the same to Company, on the expiration and due date, for any reason whatsoever, customer shall pay company the actual replacement cost thereof, and addition thereto company's loss of use of said equipment. In the event the Company agrees to accept delivery of the equipment at a place other than the place of business or residence of the customer it is agreed that the customer shall remain liable for any loss or damage to the equipment until the Company takes actual physical possession of the equipment. It is a condition of this agreement that before set-up takes place, the customer shall have All Risk Insurance along with adequate General Tenants Legal Liability Insurance in form satisfactory of the Company.

In the event of inability of the Company to supply or install the equipment to the customer due to any circumstance beyond the control of the Company, it is agreed that the Company's maximum liability shall be for the return of any deposit and/or prepaid rental fees only. The Company shall not be responsible for any further damages or lost revenue incurred by the customer or any other persons, due to the inability of the Company to supply the above-mentioned equipment.

The Customer agrees to all terms and conditions outlined above, by signing this agreement the customer has read, understood, and acknowledges all Reservation Policies Listed.

As well as it is understood and agreed that this equipment is for rental only, and all equipment and materials, which are the subject of this agreement, are the property of the company.

Date: _____

Signature: _____